Non-functional requirements

Look-and-feel requirements.

LF1: The system shall make use of a small number of bright colors, to

conform to the brand image of the hotel chain.

LF2: The system shall have uncluttered forms.

Usability requirements

U1: The system shall be easy to use for all users to use the system.

Performance requirements

P1: The system shall be able to handle a range of large and small users.

P2: The system shall respond to most user input within 1 second.

P3: The system shall respond to a complex user request within 10 seconds.

P4: The system shall have high availability.

Operational requirements

©The system should work on different devices with different capabilities

Maintainability requirements

M1: The system shall be able to add support for several European languages.

Security requirements

1: Only Admins shall be able to perform management operations.

S2: users password details shall be securely managed.

S3: receptionist shall be able only to make or cancel appointments.

S4: Only receptionists shall be able to check guests in or out.

S5: Information concerning which guests have been checked in or out shall not

be alterable.

Cultural and political requirements

C1: The system shall reflect the friendly policy of the charity chain.